

Housing Support: measuring outcomes through Better Futures

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Overview

HSEU

- Why Better Futures?
- How it works
- Report creation
- Current trial & how you can get involved

Outcomes

HSEU

- Home
- Locality
- Links
- Friendship
- Privacy



Why Better Futures?

HSEU

- Motivates
- Helps focus
- Person centred
- Charts change

The screenshot displays the 'Better Futures' web application interface. At the top, there is a navigation bar with links for 'Log Off' and 'Contact Us'. The main header features the 'housing support enabling unit' logo, 'The Scottish Government' logo, and 'CAPITA Support' logo. Below the header, there is a navigation menu with links for 'Home', 'Clients', 'Providers', 'Reporting', 'Guidance Documents', and 'Administration'. The main content area is titled 'Home' and includes a 'Welcome to Better Futures' message. It also features links for 'Administrators User Guide', 'Reporting User Guide', and 'Easy Read'. A central message states 'Housing support - providing a stable environment to enable independent living.' Below this is a photograph of an elderly woman sitting on a couch. At the bottom, there is a section for 'Alerts' which states 'You have no alerts at the moment.'

Views about the system

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How Better Futures works

Goals and elements

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5 Goals:

1. Accommodation
2. Health
3. Safety and Security
4. Social and economic wellbeing
5. Employment & meaningful activity

20 elements sit within these goals

Support planning

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- Individuals decide with their support workers on the areas they wish to focus on
- Support planning tool includes the facility to set targets

Scoring system



- Individuals score the level of support they require from 0 – 4:
- 0 = needing little or no support;
- 4 = being in crisis.

Outcome Review

 The Review details have been saved.

General

 Review Type*	Baseline
 Description	1st Review
 By*	amckinney
 Notes	test
 Support Hours	2
 Number Of Hospital Admissions	0

 Review Date*	27/09/2010 00 :00
 Review Comments	Client happy with scores recorded

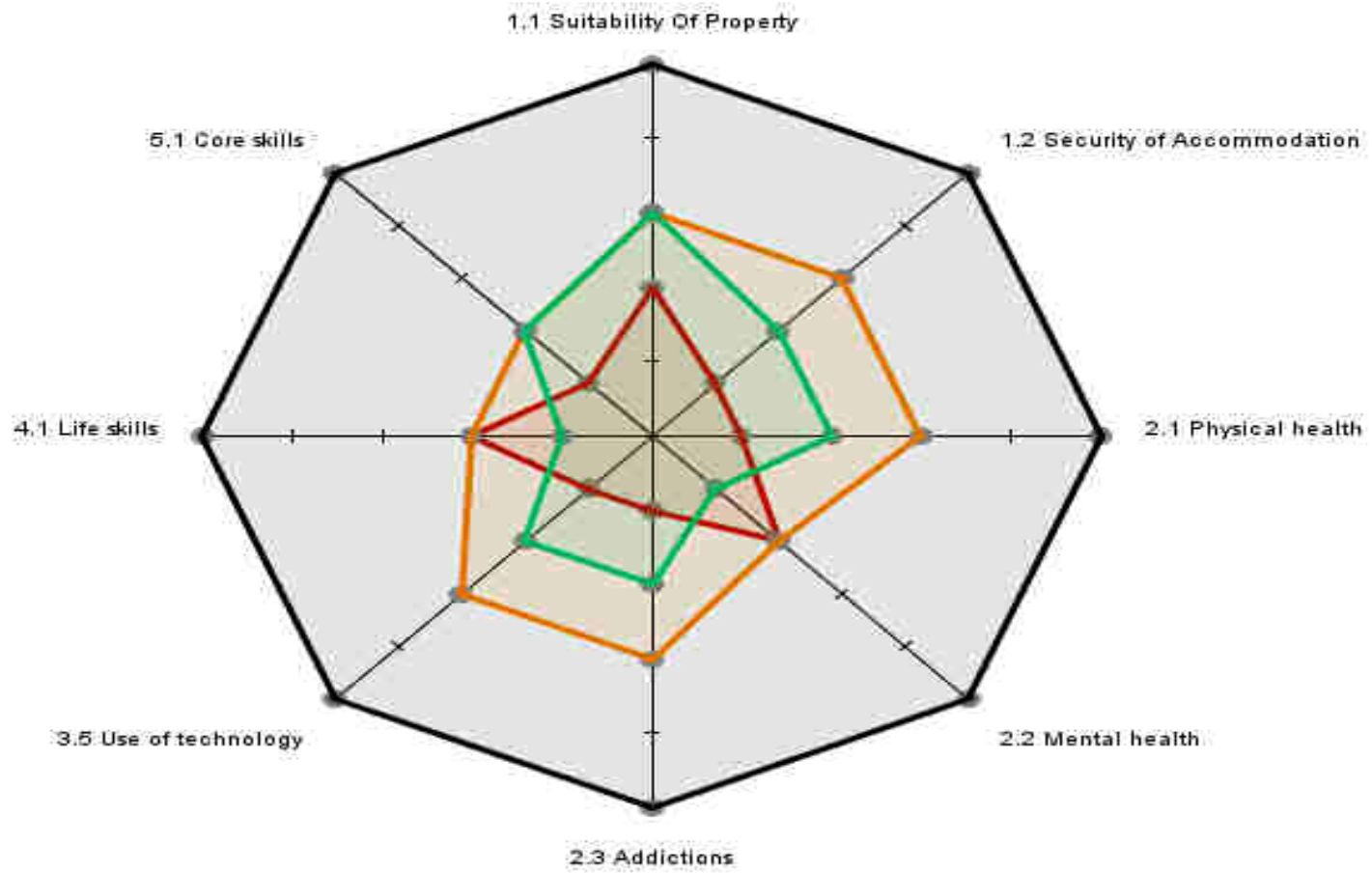
Goals	Outcome
Accommodation Avg 2	
Security of Accommodation	(4) (3) (2) (1) (0)
Health Avg 2	
Mental health	(4) (3) (2) (1) (0)
Physical health	(4) (3) (2) (1) (0)
Safety and security Avg 1.5	
Legal issues	(4) (3) (2) (1) (0)
Safety from harassment and abuse	(4) (3) (2) (1) (0)
Social and economic wellbeing Avg 3	
Life skills	(4) (3) (2) (1) (0)
Money matters and personal administration	(4) (3) (2) (1) (0)
Leisure	(4) (3) (2) (1) (0)
Social interaction	(4) (3) (2) (1) (0)
Self-esteem	(4) (3) (2) (1) (0)

Save Close

Delete

Charting individual progress

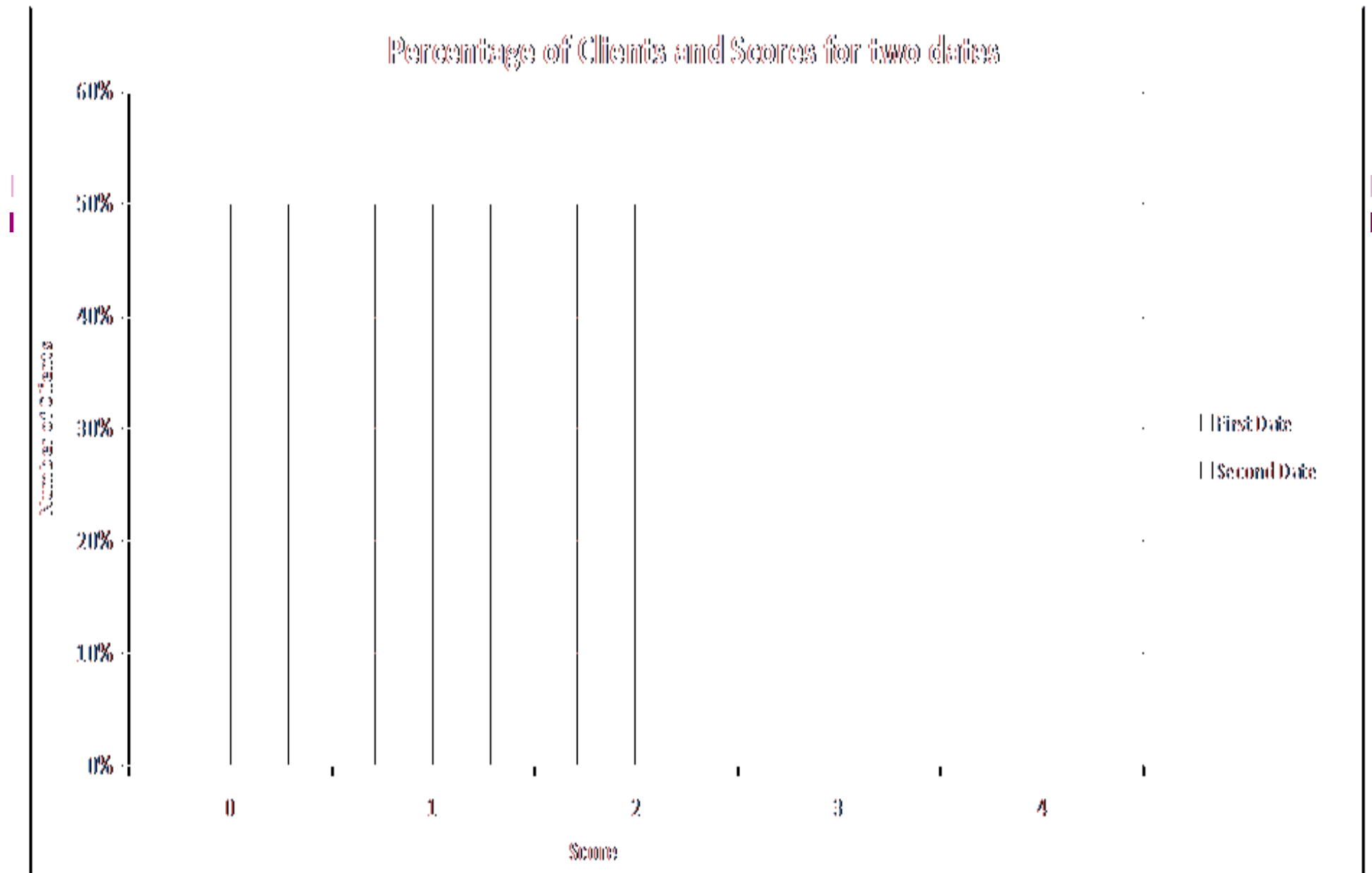
Choose Chart : Outcome Wheel



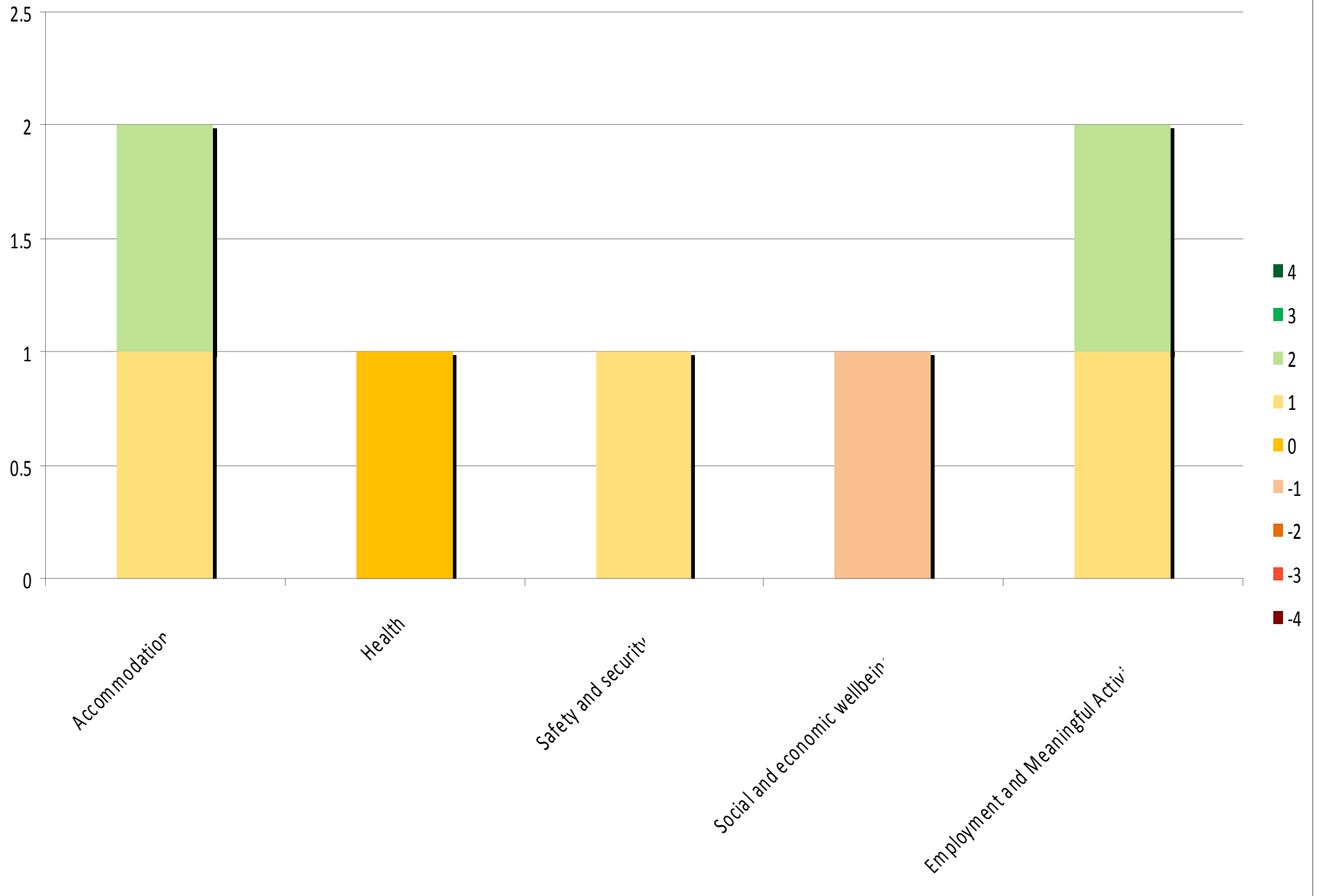
● Target ● 10/01/2008 ● 30/06/2009 ● 30/06/2010

Creating reports

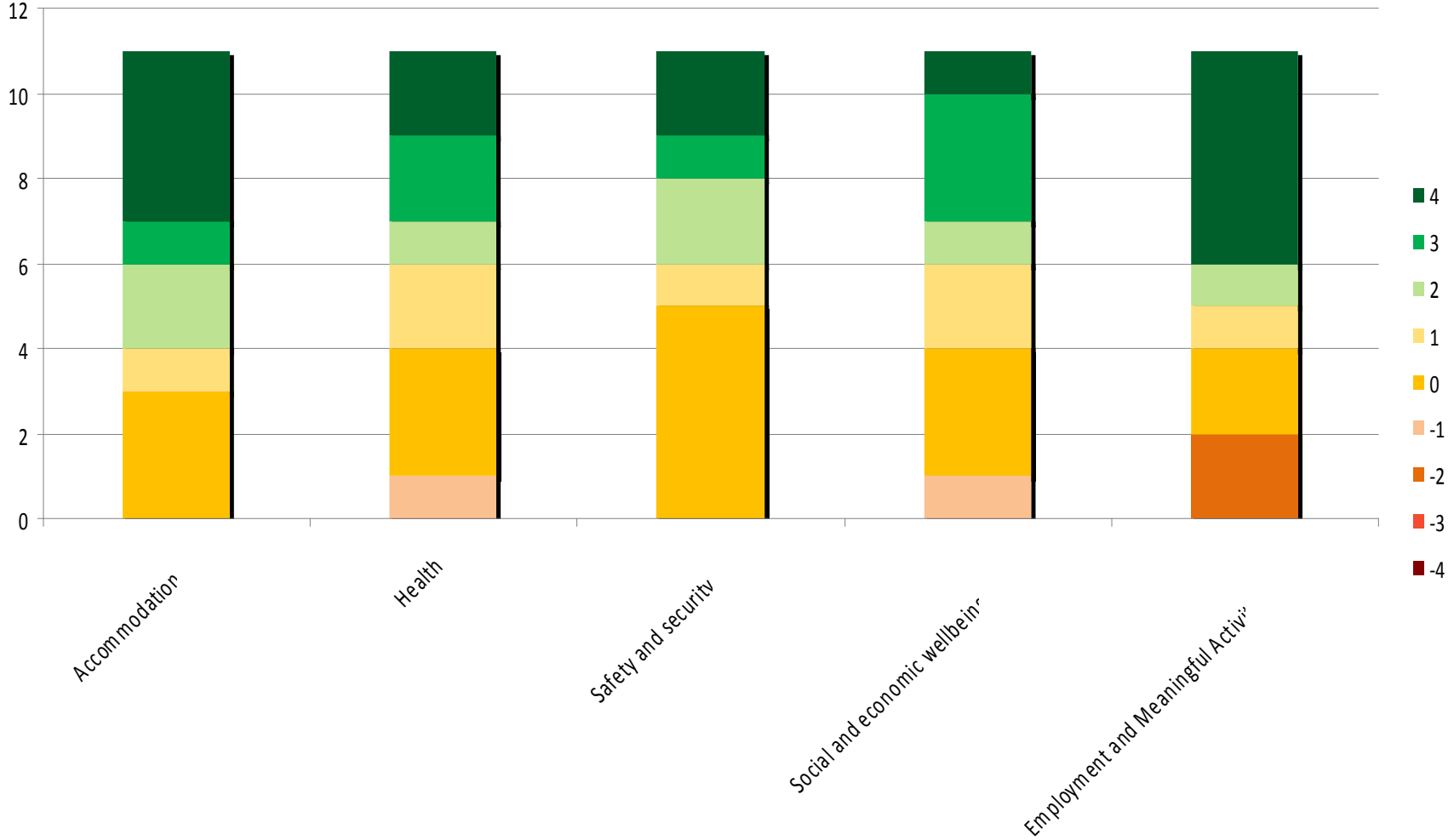
Report: 100 - Needs profile at different times



Distance Travelled by Clients and Goal Headings



Distance Travelled from Counterfactual



Current trial

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- 36 organisations registered & 220 system users
- 27 Vol orgs & RSLs; 8 local authorities; 2 independent

HSEU contact details

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To register on the system complete form at:

<https://outcomes.capitasupport.co.uk>

More details on the website at:

www.ccpscotland.org/hseu or contact:

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